

LE VILLAGE SIOUX



Each home has its own rules — here are ours:

- The campsite reception is open from **9:00–10:00** and **4:00–7:00 pm** (approximately). Outside these hours, please call the number displayed at reception.
- A sleeping bag liner / sheet bag is mandatory**
- Vehicles may only be parked in the designated parking areas.
- The **breakfast buffet** is offered self-service until **10:00 am**.
- Tipis must be vacated by **10:30 am** on the day of departure.
- Please respect your neighbours by maintaining appropriate behaviour in the common areas and when returning late at night.
- If you move any items provided on site, please return them to their original place before departure.
- Smoking is strictly prohibited inside the tipis, breakfast room, and sanitary facilities. Eating inside the tipis is also not allowed. Any additional cleaning costs due to damage will be charged.
- We have provided a small amount of kindling wood to be shared throughout the season to help start campfires. This wood is not intended to be used as regular firewood. Firewood boxes are available for purchase at reception. Fires are prohibited when official fire bans are in effect.
- To keep the mattresses clean, please remove your shoes and leave them on the entrance mat.
- Please do not leave unpackaged food inside the tipis to help you enjoy your stay without unwanted “visitors”, and hang your garbage bags outside, elevated, for example from a tree branch.
- Don't forget to bring a **flashlight** or a **headlamp**.





Thank you for your interest in staying at the Sioux Village in Bonatchiesse.

These general terms and conditions govern all accommodation reservations at the Sioux Village Bonatchiesse. Any reservation implies full and unconditional acceptance of these terms.

1. Booking confirmation

The reservation is valid only after:

- written confirmation of availability
- payment of the required deposit

Management may refuse bookings.
Minors must be accompanied by an adult.

2. Payment

Your booking for a stay is only considered final once availability has been confirmed and the deposit in accordance with section 3 has been credited to the following account:

Bonatchiesse Resort SA
Route de Mauvoisin 533, Bonatchiesse
1948 Fionnay
CCCP 10-716780-4
IBAN: CH15 0900 0000 1071 6780 4
SWIFT/BIC : POFICHBEXXX - payement depuis l'étranger.

After receipt of your payment, you will receive a written confirmation of your booking. If the deposit is not paid within the specified time limit, the campsite management reserves the right to release the reserved accommodation.

3. Deposit

A deposit of 50% is required within 5 days following the confirmation.

The balance is payable no later than 7 days before arrival (unless otherwise agreed in writing).

In case of non-payment within the specified deadlines, the booking may be cancelled without prior notice. Tourist taxes and other charges are billed separately.

4. Cancellation-Modification

Any cancellation or modification of a reservation is only valid if submitted in writing (email).

For the calculation of cancellation fees, the date and time your message is received during reception opening hours shall be decisive.

In the event of a cancellation or modification, the following fees will apply:

Cancellation / modification made until 10 days before the arrival date: CHF 20.– fee.

Cancellation / modification between 10 and 7 days before the arrival date: 30% of the total stay amount is due.

Cancellation / modification less than 7 days before the arrival date: 100% of the total stay amount is due.

Early departure: the full amount of the stay remains due



5. Check-in / check-out

Check-in from 16:00

Check-out before 10:30

6. No-show

Full amount due. Unit may be re-rented.

7. Force majeure

Force majeure includes any unforeseeable event beyond our control, including in particular extreme weather conditions, natural disasters, decisions by authorities, as well as access or travel restrictions. In such situations, no compensation or automatic refund may be claimed. Any request will be reviewed on a case-by-case basis and remains at the discretion of management, which will, where possible, propose an appropriate solution as soon as reasonably practicable.

Taking out cancellation insurance is strongly recommended.

8. Rules and Conduct

Guests undertake to:

- respect quietness and other guests
- follow the provided rules and regulations
- comply with fire, safety, and hygiene instructions

Not allowed in the tips:

- smoking
- cooking or eating
- open flames
- Animals/pets

Management reserves the right to exclude any disruptive or dangerous guest without refund.

Repair, replacement, and special cleaning costs will be charged.

9. Group reservations — cancellations / changes

The full amount of the stay must be paid in advance. Special cancellation conditions apply to group bookings, as agreed with management.

Youth groups (under 18 years of age) must always be accompanied by adults.

10. Visitors

Non-resident visitors are not allowed without prior authorization.

11. Data protection

Data used only for booking management.

12. Jurisdiction

Swiss law applies.

Jurisdiction is the campsite location.

13. Validity

These conditions are valid as of January 1, 2026.

