



General booking conditions & rules

CAMPING FORÊT DES MÉLÈZES/ VILLAGE SIOUX/LODGES DU
PLEUREUR



GENERAL TERMS AND CONDITIONS OF BOOKING



To book your stay at camping Forêt des Mélèzes & Village Sioux, you can submit your request online or by e-mail. Your request will be processed as soon as possible.

You will receive a reply directly from the campsite management.

1.1 Reservation made by young people

Young people under 18 years of age who submit a reservation must be accompanied by an adult.

2. Conclusion of the contract

2.1 Booking by e-mail, online or via a booking platform

Your reservation for a pitch is only definite once the availability has been confirmed to you in writing.

For rentals, after acceptance of our offer, you commit yourself to pay half of the total amount of the stay at the time of booking.

2.2 Cancellation policy

Camping pitches Cancellations must be made in writing to the campsite. If the cancellation is received after the 5th day before the arrival date, 100% of the total amount of the deposit is due. Delayed arrival: In the absence of a written message from the camper, stating that he/she has had to postpone the date of arrival, full payment of the services is required.

For rentals, (Tipis, Lodges and Caravan) the following conditions apply: All reservations can be cancelled or changed free of charge up to 10 days before arrival.

For cancellations within 10 days of arrival, but not more than **7 days before**, for all cancellations within 10 days, the client must pay **30% of the total amount due**.

For cancellations within **7 days** of arrival, the client must pay **100%** of the amount due. Requests for changes to your stay within 10 days of arrival are dealt with on a case-by-case basis.

2.3 Cancellation conditions for Lodges du Pleureur and Caravan from 10 July to 31 August.

For cancellations within 15 days of arrival, but **no more than 10 days before**, the client must pay **30% of the amount due**. For cancellations within **10 days** of arrival, the client must **pay 100%** of the total amount due.

Outside these dates, the conditions in **point 2.2** apply.

3. Booking fees

Reservations on the website: www.bonatchiesse.ch will be free and possible 24 hours a day, 7 days a week. Single night stays are fully paid for at the time of booking. A deposit of 30% is required to confirm a reservation for pitches of 2 days or more and 50% of the price for rentals, which will be deducted from the final invoice. The cost of booking by email is CHF10. Implementation of online booking and application of the booking fee from 1 June 2021. *Rausis Thierry ; Rte de Mauvoisin 533 ; 1948 Fionnay CCCP 10-716780-4 ; IBAN : CH15 0900 0000 1071 6780 4 ; SWIFT/BIC POFICHBEXXX - paiement depuis l'étranger.*

We strongly advise you to take out cancellation cost insurance.

4. Special request for a location

A special request for a location will be respected as far as possible.

5. Minimum duration of stay

No minimum stays for camping pitches. Minimum stay for rentals.

6. Arrival / departure - final settlement

6.1 Camping pitch

The reservation of a pitch is guaranteed until 8 p.m. on the day of arrival. The pitch must be vacated before 11.00 a.m. on the day of departure. The pitch is taken from 14.00 hrs onwards. For your convenience, only one vehicle is allowed per pitch. Arrival/departure times for rentals are subject to the timetable given at the time of booking.

6.2 Final settlement

The client undertakes to request and pay the final bill at the latest the day before departure.

7. Premature departure

In the case of an advance departure, the total amount for the entire duration of the stay is due.

8. Taxes

No reduction can be granted on taxes, such as tourist tax, which are levied by the state, the canton and/or the municipalities. These taxes are always invoiced separately from the price of the stay.

9. Domestic animals

In general, pets are allowed, with a maximum of two pets per pitch. Pets are not allowed in the rentals.

10. Campsite rules

In order to make the stay as pleasant as possible for all guests, there is a set of campsite rules which contains the most important rules to be followed. These rules are valid for all guests and can also be consulted at the reception.

Data protection: The information collected is used only for the purposes of this booking.

Legal forum: For all litigation, the place of jurisdiction is the place of the campsite.

These conditions are valid from now on and replace the previous ones.

Bonatchiesse, le 1^{er} mars 2022.



LA FORÊT DES MÉLÈZES



Dear guests,

You have chosen to stay at our campsite and we are pleased to welcome you.

General requirements

The Forêt des Mélèzes campsite is owned by the Commune of Val de Bagnes, and is managed by Mrs. and Mr. Rausis Vera and Thierry, who are responsible for its general organisation.

The purpose of these rules is to facilitate the practice of camping, to ensure hygiene and cleanliness, to ensure general order as well as the peace and quiet of everyone.

Staying at this campsite implies tacit acceptance of these rules. Each camper shall comply with the provisions set out below and the instructions given by the management.

All useful information is posted at the reception and on the main sanitary block.

Reception opening hours

Reception hours are indicated on site.

In low season:

From 5 p.m. to 7 p.m.

In busy periods, holidays and weekends:

From 9.00 to 10.30 am and from 4.00 to 8.00 pm.

Schedules subject to change.

Bookings

Reservations can be made on the website: www.bonatchiesse.ch free of charge and by email (booking fee)
Implementation of online booking and application of the booking fee from 1 June 2021.

Arrivals/departures

On arrival, each guest must register at the reception desk and complete the required administrative formalities.
If arriving without a reservation, please go to the reception and check the reservation board for reserved pitches and choose a free pitch.

Arrivals outside the opening hours of the reception, with or without a reservation, the guest is allowed to settle down according to the previous point and to fill in the formalities according to the opening hours following the arrival.

The pitches are numbered, so please memorise your own number to facilitate registration.

L'hôte s'engage à demander et à régler le décompte final au plus tard la veille de son départ.

Les hôtes, qui pendant leur séjour, désirent passer la/les nuit(s) à l'extérieur du camping, sont priés d'annoncer leur absence à la réception.

Departure: the person who leaves cannot dispose of his pitch after the check out. The reservation of pitches for others is not allowed without the agreement of the management.

Arrival times are between 2pm and 8pm. Outside these hours, the reception must be notified.

Departure times are between 8am and 11am. If you arrive earlier, you must take into account that your pitch is not yet available for you. But in most cases, you can use the facilities of the campsite.

For rentals, the arrival and departure times are attached to the general conditions.

Payment

Payment on site accepted primarily in cash (CHF, Euro-bills) to be made the day before departure between 17:00 and 19:00. Twint and credit cards are also accepted.

When booking online, or in advance by email, payment by bank transfer and **credit card** is accepted. **Not yet in effect**

Duties

The campsite is open to all campers as long as space is available. Young people under 18 years of age are only accepted if accompanied by an adult who is responsible for their acts.

Taxes

The use of the pitches is subject to payment of the rent and taxes.

No reduction can be granted on taxes, such as tourist tax, which are levied by the State, the canton and/or the municipalities. These taxes are always invoiced separately from the price of the stay.

Camping pitches

Guests shall occupy plots of land that have been made available in agreement with the property management, in accordance with the forestry regulations. Furthermore, it is forbidden to cut down trees and/or to attach any object such as antennas, cables, etc.

It is forbidden to erect fixed constructions of any kind.

The occupation of third-party pitches (with table, chairs etc.) is not tolerated, each pitch is dedicated to one reservation.

Each guest/reservation has the right to the pitch assigned to him/her on which he/she has to place his/her car, caravan, motorhome or tent. Please do not give any false information regarding the number and age of people.

To ensure more comfort, only one vehicle is allowed per pitch and in case of heavy traffic, you will be asked to park the vehicle outside the campsite free of charge.

Change of campsite is possible on request. Any change of contact person must be announced to the reception.

The tenant of a plot must announce his visitors to the reception upon their arrival. Visits between 10 a.m. and 8 p.m. are considered daily visits. During the busy season, daily visits may be permitted against payment.

Hygiene, Cleanliness and Environment

The whole campsite and in particular the sanitary facilities must be kept in the best possible state of cleanliness.

Please accompany your young children when using the sanitary facilities, so that you can help them to leave the facilities suitable for the next user. Shoes are cleaned outside the building.

Dishes are washed exclusively in the rooms provided for this purpose.

It is strictly forbidden to throw away any kind of rubbish other than in the containers provided for this purpose. Protecting nature and the environment also means an even more pleasant holiday. The waste collection and sorting point is located at the entrance to the campsite.

Do not leave waste or other items within the reach of wild animals that share the site with campers.

Chemical toilets must be emptied into the receptacle at the side of the main sanitary facilities, and under no circumstances on the site.

The campsite is not connected to the sewage system, so the emptying of grey water is not possible on the campsite. Drainage area available in Le Châble.

Filling up with drinking water takes place at the designated site. Washing or cleaning of vehicles is not permitted on the campsite.

During busy periods, the main toilets will be closed from 11pm to 7.30am, during this time please use the spare toilets opposite. The top toilet will always be accessible, as well as the washing-up bin outside the main toilet block.

The official rubbish bag is compulsory and can be obtained from the staff, at the reception when you register or at the village restaurant.

Equipment damage

Guests are personally liable for any damage caused intentionally or through negligence.

The management is not liable for theft, loss or damage to the guests.

The guests shall insure themselves against all risks that they may suffer or cause and shall be covered by a civil liability insurance.

Open fires

Open fires for grilling are allowed in existing grills and fireplaces, but must not disturb the neighbourhood.

It is your responsibility to ensure that the fireplaces are properly extinguished after use and to ensure responsible and proper use.

Electrical

Electricity should be used as sparingly as possible.

The electrical connections to the supply terminals must be identified. The property management accepts no responsibility for accidents caused by faulty or inadequate equipment and accepts no liability for power failure.

Terminals: European 220V sockets, with 13A protection.

Gas

Gas installations must be checked regularly.

Please find information, guidelines and forms at:

<https://www.arbeitskreis-lpg.ch/fr/controle-de-gas/#CampingF>

The Forêt des Mélèzes campsite cannot be held responsible for any damage resulting from an incident caused by an outdated or non-compliant equipment.

Tranquillity

Guests should avoid any behaviour that might disturb their neighbours: shouting, noise, etc.

Guests are requested to keep the volume of radios and TVs reasonable. The use of outdoor lighting is not permitted after 10 p.m.

From 10 p.m. until 8 a.m., the rest of others must not be disturbed.

Playground

Use of the games available is at your own risk and under your own supervision.
Table tennis and badminton rackets are available for loan at the reception desk.
The midday rest and the quietness of the night are to be respected.

Traffic and Parking

The circulation of vehicles inside the campsite must be limited to what is strictly necessary and prohibited after 10 p.m.

Vehicles may only be parked in the reserved and numbered spaces. There is only one space per rented plot.

During the peak season, from 15 July to 15 August and every weekend, if necessary, guests will be asked to park their vehicle outside the campsite after installation.

Visitors leave their vehicles outside the campsite, on one of the parking spaces in the village.

The gates remain closed from 10.30 p.m. to 7.00 a.m.

People returning after 10.30 p.m. must park their car outside the campsite on the parking spaces provided and the next day after 8.00 a.m., go to the rented pitch.

Natural risks

Protection plan available for consultation at the reception on request.

The campsite declines all responsibility in case of natural damage.

Trade/ Subletting

The exercise of any commercial activity is prohibited within the campsite.

Sub-letting is strictly forbidden. Only the contract holders and their occasional guests are allowed to stay on the campsite.

Animal companionship

The presence of pets is tolerated except in the rental properties. However, they will be constantly supervised to ensure that they do not disturb other guests or damage the facilities.

It is forbidden to take them with you in the sanitary facilities. Animals must not be left alone or locked up in the campsite in the absence of their owners.

Dogs must be kept on a lead within the campsite. The immediate removal of excrement left by pets is the responsibility of the pet owner.

Seasonal residents

Seasonal residents occupy the plots made available in agreement with the property management. In the event of disagreement, the property management decides on the allocation of pitches.

Seasonally resident guests announce themselves to the manager and complete the required administrative formalities and pay the rental fee and taxes at the beginning of the season.

The tenant of a plot must announce his visitors to the reception upon their arrival. Visits between 10 a.m. and 8 p.m. are considered daily visits. During the busy season, daily visits may be allowed against payment.

Each plot has space for one vehicle.

Chaque emplacement ne peut recevoir qu'un seul(e) mobilhome / caravane / tente. En outre, il est interdit d'abattre des arbres et/ou d'y fixer tout objet de type antenne, câble, etc.

No fixed constructions of any kind may be built.

The parking of unoccupied caravans / mobile homes / tents is not permitted. The maintenance of the pitch is the responsibility of the tenant during the entire rental period.

The external appearance of the object occupying the plot should be well maintained.

No alterations shall be made without the prior consent of the property management.

The following special provisions shall apply:

Installation type	Regulations
Awning	Attached to the object, Mobilhome/Caravan/tent If not standard: Wooden structure, canvas roof, bituminous sheet or Canadian shingle Open on at least 2 sides, must be dismantled at the end of the season. Removable paving or floor, subject to acceptance by the management.
Pavilion	Only permitted if removable
Open fire/ Barbecue	At a distance from the mobile home/caravan/tent and the neighbouring plot Without eaves
Equipment shelters	Only 1 per pitch Surface: 1 to 2 m ² maximum Height: maximum 1 m
TV antenna	Adjacent to the mobile home/caravan/tent Height: 3 m maximum
Fences	Banned
Hedges	Banned
Planting of bushes	Banned
Square, paths	Wood chips only, in agreement with the management
Other installations	Prior agreement of the management is required

Banning camping

Inappropriate behaviour towards the community and/or the equipment, and non-compliance with these guidelines, may result in a ban from the campsite.

Groups/ Schools

Groups and schools are welcome throughout the season. An adult must be present with the groups/school classes. A code of conduct is given to the group leader on arrival.

Useful Information

In case of a **medical emergency**, contact the **144**.
Swiss Alpine Rescue **1414**.
International telephone code Switzerland **0041**
Police **117**. Fire Service **118**.

Fridge and freezer for ice blocks available in the main building.
The water in the fountains and toilets is drinkable.

Tourist office :

Place de Curala
CH-1934 LE CHÂBLE
+41 27 775 38 70 <https://www.verbier.ch/ete/>

Final dispositions

Proposals or complaints must be addressed in writing to the campsite manager.
This version of the regulations cancels and replaces any previous version and comes into force immediately.
Data protection: The information collected is used solely for the purpose of making reservations.
Place of jurisdiction: The place of jurisdiction for all disputes is the campsite.

Bonatchiesse, le 1^{er} mars 2022



www.bonatchiesse.ch +41 (0) 27 778 12 40
Route de Mauvoisin 450, Bonatchiesse- 1948 Fionnay

Le gaz en toute sécurité



 **Cercle de travail GPL**
Commission Gaz de pétrole liquéfiés